



## Legal Notice and Erstinformation nach §15 VersVermV [German Ordinance on Insurance Intermediation]

Pier Insurance Managed Services Ltd.  
7-8 Britannia Business Park,  
Comet Way  
Southend On Sea  
Essex  
SS2 6GE

Authorised and regulated by the Financial Conduct Authority under Firm Register 311798.

Registered in England

Registration Number 3848006

For UK customers, services are provided by Pier Insurance Managed Services Limited. For EU customers, services are provided by our fully owned subsidiary AGS Pier GmbH.

AGS Pier GmbH

Hohe Bleichen 8 20354 Hamburg  
Deutschland Email: [admin@ags-pier.de](mailto:admin@ags-pier.de)

Court of registration: Hamburg HRB 169528  
Tax number: 48/701/0540  
VAT ID: DE344901303  
Managing Directors: Mark Gordon, Nikolaus Sühr

AGS Pier GmbH is a Registered Intermediary, an insurance agent with authorisation according to § 34 d para.1 GewO [German Trade Regulation] with registration number: D-DWGU-041S5-44.

### Remuneration

AGS Pier GmbH will be remunerated by a commission received from the carrier which is an integral part of the premium. In some circumstances, AGS Pier GmbH will also receive a fee from the intermediary who introduces the business. It is also possible that AGS Pier GmbH will receive additional remuneration for certain aspects of its business.

### **Our registration in the Register of Intermediaries can be viewed at the following places:**

The joint register office within the meaning of § 15 Absatz 1 Nummer 9 VersVermV is as follows:

Deutscher Industrie – und Handelskammer (DIHK) e.V.”  
Breite Straße 29  
10178  
Berlin  
Telefon: 0180 600 58 50 (0,20 €/Anruf)

Öffentliches Vermittlerregister: [www.vermittlerregister.info](http://www.vermittlerregister.info).

The supervisory authority responsible for the activity of AGS Pier GmbH as an insurance agent is the "Handelskammer Hamburg" [German Chamber of Commerce], Adolphsplatz 1, 20457 Hamburg.

#### **Commercial law regulations in respect of our insurance intermediation activities:**

- 34d Gewerbeordnung (GewO) [German Trade Regulation]
- § 59 – 68 Versicherungsvertragsgesetz (VVG) [German Law on Insurance Contracts]
- Versicherungsvermittlervverordnung (VersVermV) [German Ordinance on Insurance Intermediation]

The commercial law regulations can be viewed and accessed on the homepage run by the Federal Ministry of Justice and juris GmbH [www.gesetze-im-internet.de](http://www.gesetze-im-internet.de)

Information on participation in the dispute settlement procedure in accordance with § 36 Verbraucherstreitbeilegungsgesetz [Consumer Dispute Settlement Act]

According to § 17 Abs. 4 der Versicherungsvermittlungsverordnung [German Ordinance on Insurance Intermediation], we are obliged to participate in the dispute settlement procedure before the following consumer arbitration boards:

#### **Arbitration board for the out-of-court settlement of disputes:**

Insurance Ombudsman e.V.  
P.O. Box 08 06 32 10006  
Berlin

[www.versicherungsombudsmann.de](http://www.versicherungsombudsmann.de)

#### **Online dispute resolution according to:**

Art. 14 Abs. 1 ODR-VO

The European Union provides a platform for online dispute resolution (OS platform), which you can find at:

<https://ec.europa.eu/consumers/odr>

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